

Dear Parent/Carer

Most girls seem to be using the system well, but we have had a few parents who have been surprised at the amount being spent by their daughters. The system allows students to spend up to £6.50 per day, as this allows girls who have a long journey to buy breakfast, a snack and lunch to keep them going for the 10 hours or so they spend away from home. If you have a smaller daily spend in mind for your daughter, please discuss this with her to ensure that you don't run up larger bills than you had intended. It is possible to view the amounts being spent per day on ParentPay to help you to monitor this.

We have found that a number of girls have had to ask to go into debt because their parents had not realised that their account was running low. It is possible to set up an e-mail reminder on ParentPay. To do this, click on the Alerts tab when you log in to the site; using this feature you can select the amount which will trigger an e-mail reminding you to top up your account.

Aylesbury High School
Welcome: AN Other
Date: 23 Nov 2011

Home Items for payment History Menu Alerts Contact school Bookings Profile Logout

Alert choices

Top up your ParentPay Text Balance via My payment items to receive automated text alerts. You can still save your alert settings, but no automated text alerts will be sent until your account is credited.

The school may still send you texts using the ParentPay Communication Centre™. These texts are paid for by the school and do not require your account to be credited.

Receive automated alerts from your account

Receive alerts by email and SMS text message.

Before buying SMS credits check which alerts are available. Balance alerts are not available in all schools – [check here](#).

Register your emails and mobile phones
SMS Terms and Conditions
Parents guide – Text alerts and school communication

- **Balance alerts** – Not available in all schools – [check here](#)
max. every 2 days, when account balance reaches the level set by you.
- **New item alerts** – max. once a day, when school creates a new payment item for your children.
- **Payment alerts** – when school receives a cheque, cash or PayPoint payment for your child.
- **Message alerts** – sent as a text, to inform you when your school sends you an email through the ParentPay Communication Centre™.

Balance alerts				
Service	Child	Threshold	Email alert	Text alert
What's Cooking - AHS Cashless Catering Service	AN Other	£5.00	<input checked="" type="checkbox"/>	<input type="checkbox"/>

New item alerts				
	Child		Email alert	Text alert
	AN Other		<input type="checkbox"/>	<input type="checkbox"/>

Payment alerts - Cheques and cash				
	Child		Email alert	Text alert
	AN Other		<input type="checkbox"/>	<input type="checkbox"/>

Payment alerts - PayPoint				
	Child		Email alert	Text alert
	AN Other		<input type="checkbox"/>	<input type="checkbox"/>

Message alerts				
	School			Text alert
	Aylesbury High School			<input type="checkbox"/>

Cancel Save

We would urge all parents to do this, perhaps setting the alert for £5, as AIP will only allow one meal's worth of credit per student – i.e. £2.50.